



FAQ's

SunSmart Triathlon Series

Q. I am new to triathlon, what category should I register in – my age group or 'mates wave'?

A. 90% of participants will choose their age group eg. F20-90 (female 20-29 years old), even if they are first timers. If you want to race with a friend though, choose the 'Mates Wave'.

Q. What is the Mates Wave?

A. Mates Wave is a non-competitive category but allows people from different ages and genders to start together in the same wave when they would not normally be able to. Generally the waves are limited to only your age group and gender. You will still receive results however there are no top 3 medals for Mates Wave.

Q. What is a team and does the cost cover the whole team or just me?

A. A team is a group of 2 or 3 people who are part of a relay team. Each person nominates a leg (or 2) to do themselves and they tag the next team member in the transition area to change over and swap the ankle timing chip. The entry fees listed for the team covers the whole team ie. the 2 or 3 people, depending on your team format. The team fees listed are not per person.

Q. Why can't I see what time my event starts?

A. The wave starts are released the Thursday prior to the event, as each wave is based on a maximum number of people and we can't determine the waves until a majority of people are entered.

Q. I want to enter the sprint distance but I can't see that option?

A. For the SunSmart Triathlon Series, the sprint distance events are called 'Pursuit'.

Q. I want to enter the sprint distance for the Busselton event but I can't see the option?

A. There is only the Tadpoles, Enticer and Olympic/Standard Distance event at the City of Busselton Triathlon. To select the Olympic Distance, please choose the Pursuit option on the registration system.

Q. I didn't receive my eticket/I deleted my confirmation email, what can I do?

A. Eticket's are not sent out until the Thursday 3pm, prior to the event. If you have not received your eticket prior to the pack collection time, don't worry – we can look up your race number in person! If you have accidentally deleted your confirmation email, this is not required to collect your pack – only the eticket.